



CO-OPERATIVE INSURANCE COMPANY PLC

For the people, by the people . . .

Co-op Insurance House, 74/5, Grandpass Road, Colombo 14, Sri Lanka

MARINE CARGO INSURANCE Insurance Product Information Document



1. Information about the type of insurance cover

Marine Cargo Insurance provides protection for importers and exporters against loss or damage to goods while being transported by sea, air or land against unforeseen events like severe weather, natural perils, theft and accidents during the ordinary course of transit.

2. A Summary of Basic Covers

Cover is provided on internationally standardized clauses named Institute Cargo Clause A, B, or C

I. Institute Cargo Clause - A (All Risks Cover)

This is the widest form of cover and protects against “all risks” of physical loss or damage except specifically excluded risks as stated section 3. i - Exclusions

II. Institute Cargo Clause - B

In this clause provides limited cover against specified risks as follows,

- a. Fire & Explosion
- b. Vessel Being Stranded, ground, sunk or capsized
- c. Overturning or derailment of land conveyance
- d. Collision or contact of vessel with any external objects
- e. Discharge of cargo and at a port of distress
- f. Earthquake, Volcanic Eruption or lighting
- g. Loss of or damage to cargo due to general average sacrifice, jettison or washing overboard, entry of sea or lake water into vessel, container or place of storage
- h. Total loss of package lost overboard or dropped whilst loading on to or unloading from vessel.

III. Institute Cargo Clause - C

In this clause provides minimum protection and covers only major specified risks.

- a. Fire & Explosion
- b. Vessel Being Stranded, ground, sunk or capsized
- c. Overturning or derailment of land conveyance
- d. Collision or contact of vessel with any external objects
- e. Discharge of cargo and at a port of distress
- f. Loss of or damage to cargo due to general average sacrifice, jettison

(For more details about basic cover, please refer to Risk Clause No. 1/1/82 in Page No. 01 of the Policy Documents)

Upon payment of additional premium coverage can be obtained for War, Strikes, Riots and civil commotion Risks, Terrorism, Transshipment and storage cover incidental to transit and also Inland transit cover to the desired destination

3. Key features of the policy document including exclusions, terms and conditions applicable

i Exclusions

This insurance shall not covers loss or damage or expenses caused by,

- a. Wilful misconduct of the assured
- b. Ordinary Leakage, ordinary loss in weight or volume, wear and tear
- c. Insufficiency of packing or preparation
- d. Inherent vice or nature of cargo, delay in transit
- e. Insolvency or financial default of the owners, managers, charterers or operators of vessel
- f. Deliberate damage or destruction of cargo
- g. Use of any weapons of war employing, atomic or nuclear fission or radiation

(For more details about Exclusions, please refer to General Exclusions Clause in Page No. 01 & 02 of the Policy Documents)

ii.Clauses

- a. War Exclusion Clause - This insurance is not covers any loss or damage caused by war and allied perils *(For more details, please refer to Nos. 06 - War Exclusion Clause in Page No. 02 of the Policy Documents)*
- b. Strike Exclusion Clause - This insurance is not covers any loss or damage caused by riots, strike (strikers and locked-out workmen), civil commotion, terrorism *(For more details, please refer to Nos. 07 - Strike Exclusion Clause in Page No. 02 of the Policy Documents)*
- c. Sanction Limitation and Exclusion Clause - No (re)insurers paying claims or providing coverage if doing so would violate government or international trade sanctions *(For more details, please refer to Sanction Limitation and Exclusion Clause in Page No. 13. of the Policy Documents)*
- d. Unseaworthiness and Unfitness Clause - This insurance is not covers any loss or damage or expenses arising from Unseaworthiness and Unfitness of vessel or container or cargo carrier *(For more details, please refer to No. 5 - Unseaworthiness and Unfitness Clause in Page No 02. of the Policy Documents)*
- e. Transit Clause - commencement of transit and termination of cover in respect of cargo in ordinary transit *(For more details, please refer to No. 8 - Transit Clause in Page No. 02 of the Policy Documents)*
- f. Insurable interest Clause - Assured has insurable interest in the cargo at the time of loss *(For more details, please refer to No. 11 - Insurable interest Clause in Page No. 03 of the Policy Documents)*

- g. Institute Dangerous Drug Clause - cover applies to transit of dangerous drugs under the insurance (*For more details, please refer to Institute Dangerous Drug Clause -1/5/67 in Page No. 09. of the Policy Documents*)
- h. Average Clause - if property covered under this insurance at the time of loss be greater value than the sum insured hereby, assured shall be bear retable proportion of loss (*For more details, please refer to Average Clause in Page No. 12. of the Policy Documents*)

4. The mode of payment of premium – Single Payment

5. Obligations of the policyholder in disclosing material facts

The policyholder must disclose all material facts (ex:- nature of good, value, mode of transit, transit route, packing details etc.) honestly and completely before obtaining insurance.

6. Obligation of the policy holder when a claim is made

When loss or damage occurs, the insured must,

- I. Notify the insurance company immediately through company hotline no. 0112 557 300 - 9
- II. Take reasonable steps to minimize further loss
- III. Preserve damaged goods for inspection
- IV. Cooperate with surveyors and investigators

7. Procedure to be followed in the event of claim

i. Any loss or damage which may result in a claim under this insurance, immediate notice must be given to the agent named above named agent or the nearest Lloyd's Agent at the port or place where the loss damage is discovered in order that they may examine the goods and issue a survey report in case the insured does not maintain an agent locally, the assured may apply to a fully registered surveyor there for survey.

Unless otherwise agreed, the insurer shall have the right to decline a claim not supported by survey report issued by the average agent appointed on the policy.

In case of loss or damage apply survey to:

In Sri Lanka -Telephone No. : 077 7875010 , 076 2105875 , 011 2557300-9

Overseas Claims - W.K.Webster and Company London and Agents - Telephone No +44(0)2083007744

ii. Resolution Process of claim dispute - Claim disputes will be settled through negotiation with the Company or referred to an Insurance Ombudsman and the Insurance Regulatory Commission of Sri Lanka.

- a. Insurance Ombudsman
Address:No 1,Bethesda Place,Colombo05,
Tele: +94 11 250 5542 /+94 11 250 5041
Email:info@insuranceombudsman.lk

b. Insurance Regulatory Commission of Sri Lanka
Address: Level 11, East Tower, World Trade Centre, Colombo 1
Telephone: 0112396184-9 General Line :- 0112335167
Email: info@ircsl.gov.lk

8. Complaint and grievance handling procedure

Policyholders may submit their complaints and grievances to the Company through any of the following channels:

- Online: Visit the Company's official website at www.ci.lk and access the Customer Complaints Web Portal
- Telephone: 011 247 2795
- Email: complaint@coopinsu.com
- Registered Post: Customer Complaint & Grievance Unit, Cooperative Insurance Company PLC, No. 74/5, Grandpass Road, Colombo 14

9. Few Things to Remember

- i. Sum Insured shall be represent a CIF Value of shipment + 10% to cover expected profit
- ii. Minimizing of losses - The Assured and their servants or agents shall be take reasonable measurement to minimizing such losses (*For more details, please refer to No 16. Duty of Assured Clause in Page No. 04 of the Policy Document*)
- iii. Avoidance of delay - The Assured shall act with reasonable dispatch in all circumstance within their control (*For more details, please refer to No 18. Reasonable Dispatch Clause in Page No. 04 of the Policy Document*)
- iv. Law & Practice - English Law & Practice (*please refer to No 19. English Law & Practice Clause in Page No. 04 of the Policy Document*)

10. Contact Information of the Company to get further information

- Telephone :- 011- 2557300 - Extension 261
- Email - nonmotor.uw@coopinsu.com
- By registered post – The Manager – Non Motor, Cooperative Insurance Company PLC, No. 74/5, Grandpass Road, Colombo 14
- Visit any of the Cooperative Insurance Company PLC island wide branch offices

11. Importance Note given in the Direction

The IPID is intended to provide a summary of the main cover and additional covers, if applicable and key features of the policy and is not personalized to your specific individual needs. Complete pre-contractual and contractual terms on the full and personalized information, and exclusions of the product are provided in your policy document. The IPID shall not form a part of the policy/contract. Therefore, in case of any conflict, the terms and conditions mentioned in the policy document shall prevail.”